

Subject **RE: Re: GUADALUPE-COYOTE RCD -C31724 - 09-01-2024 10 year Loss Runs**
From Rhonda K. Saylor <rsaylor@glatfelters.com>
To Stephanie Moreno <smoreno@gcrccd.org>
Date 2024-07-30 09:35 AM



Good morning Stephanie,

Underwriting team is still pushing August through and atleast 1 underwriter is working on Septembers quotes.

I am hoping to have yours next week.

Thank you,



Rhonda Saylor, CPIA
Account Manager
Glatfelter Public Entities

UPCOMING PTO 08/07 – 08/09

183 Leader Heights Road | York, PA 17402
d. 717.741.7965 | 800.233.1957

rsaylor@glatfelters.com | glatfelterpublicentities.com | [Join the conversation](#)

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A coverage modification or claim submitted via email will not be considered reported until such time as the duly authorized producer/adjuster acknowledges receipt of the request/information, and confirms that the coverage modification has been processed or the claim has been submitted to the insurance company.

From: Stephanie Moreno <smoreno@gcrccd.org>

Sent: Tuesday, July 30, 2024 12:24 PM

To: Rhonda K. Saylor <rsaylor@glatfelters.com>

Subject: [EXTERNAL] Re: GUADALUPE-COYOTE RCD -C31724 - 09-01-2024 10 year Loss Runs

Importance: High

CAUTION - External Email: Please exercise caution and do not open links or attachments from unknown senders or unexpected emails.

Hi, Rhonda! Hope you are doing well. Just checking back in to see if there has been any progress on identifying a carrier for us.

On 2024-07-18 07:30 PM, Rhonda K. Saylor wrote:

Hi Stephanie,

Attached is the 10 year loss runs. They are correct, they cannot take your word for it.

And you are correct there are no claims.

As of today, no I have no quotes for you. I honestly am still waiting for the August renewal quotes.

I had a meeting with the VP on Tuesday, and underwriting is still working on the quoting system. He assured me everyone would be rewritten with no lapse in coverage.

I am so sorry for the delay, and I understand you need a quote for the board. I will get it to you as soon as possible.

Please let me know if you have any other questions or concerns.

Thank you,

e-sig-GPE-MG-logo



Rhonda Saylor, CPIA

Account Manager

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From: Stephanie Moreno <smoreno@gcrccd.org>

Sent: Thursday, July 18, 2024 6:31 PM

To: Rhonda K. Saylor <rsaylor@glatfelters.com>

Subject: [EXTERNAL] Re: GUADALUPE-COYOTE RCD -C31724 - 09-01-2024 RENEWAL QUESTIONNAIRE & BUDGET REQUEST

Importance: High

CAUTION - External Email: Please exercise caution and do not open links or attachments from unknown senders or unexpected emails.

Hi, Rhonda! Although I'm hoping we are able to stay with Glatfelter, given the short turnaround I need to get another quote in case you aren't able to find a company to continue our coverage. The other organization I contacted is requesting a ten-year property and liability detailed loss history report. Although I've let them know we haven't had any losses or claims since I was hired in 2014, they said they need the report from you. Are you able to provide that to me?

Also, any word on progress in finding another carrier for us?

Thank you! Stephanie

On 2024-07-15 09:50 AM, Rhonda K. Saylor wrote:

Thank you Stephanie,

I actually have last years budget, I will send all of this up to underwriting and I will let you know about the quote as soon as I get it.

Have a great week!

Thank you!

e-sig-GPE-MG-logo



Rhonda Saylor, CPIA

Account Manager

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From: Stephanie Moreno <smoreno@gcrd.org>

Sent: Monday, July 15, 2024 12:29 PM

To: Rhonda K. Saylor <rsaylor@glatfelters.com>

Subject: [EXTERNAL] Re: GUADALUPE-COYOTE RCD -C31724 - 09-01-2024 RENEWAL QUESTIONNAIRE & BUDGET REQUEST

Importance: High

CAUTION - External Email: Please exercise caution and do not open links or attachments from unknown senders or unexpected emails.

Hi, Rhonda! I've attached the completed forms. We have not yet adopted our FY24-25 budget, but our FY23-24 budget can be found online at this link: <https://www.rcdsantaclara.org/files/9933b18cd/FY23-24+Budget.pdf>
[\[rcdsantaclara.org\]](http://rcdsantaclara.org)

Please let me know if you have any questions or need additional information. Thank you! Stephanie

Sincerely,

Stephanie Moreno, Executive Director/District Clerk

Pronouns: she/her/hers

North Santa Clara Resource Conservation District (NSCRCD)

formerly the Guadalupe-Coyote RCD

An independent special district of the State of California

1560 Berger Drive, Room 211, San Jose, CA 95112

www.rcdsantaclara.org [\[rcdsantaclara.org\]](http://rcdsantaclara.org)

smoreno@gcrd.org

831-235-1799 Cell

On 2024-06-18 08:58 AM, Rhonda K. Saylor wrote:

Good morning Stephanie,

By now you have received or will be receiving a registered letter explaining that Union National is not renewing your policy effective 09/01/2024.

Glatfelter Insurance has other carriers and we are working to provide you a quote for a new policy.

However, because the policy will be with a new carrier, we need a NEWLY COMPLETED Renewal Questionnaire and a copy of your most recent financials (budget).

Attached is the 2024-2025 renewal questionnaire. If you would review it and make any and all changes.

Please verify all information, including addresses, property values and equipment listed.

Also required is a

- General Info / Entity portion page of the new business app – it's the first page and you can edit the form.
- Signature page of the new business application (due to the CA Fraud Warning) – sign at the bottom "Signature of Proposed Insured", title and date.

Please return these to me as soon as you can, again your renewal is for 09/01/2024 which is quickly approaching.

Please call or email me with any questions.

Thank you,

Rhonda Saylor, CPIA

Account Manager

Glatfelter Public Entities

UPCOMING PTO: JULY 1 – 5, 2024

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